

Family Support Worker Career Pathway Requirements

New Employee Training Requirements

Courses will be offered web based after a virtual meeting with the Regional Learning Specialist.

- ☐ Introduction to Community Based Services

DCBS Required Web Based Components

Must be completed within the first six months of being hired, unless otherwise noted.

- ☐ Americans with Disabilities Act
- ☐ Civil Rights Review (required annually by DCBS)
- ☐ Continuous Quality Improvement (CQI) Overview
- ☐ Domestic Violence: Basic
- ☐ Domestic Violence: Biennial Continuing Education (required every two years by DCBS)
- ☐ Elder Abuse: Continuing Education (required every two years by DCBS)
- ☐ Elder Abuse: Initial Course
- ☐ Equal Employment Opportunity (required every two years by DCBS)
- ☐ Fraud Framework (required annually by DCBS)
- ☐ Human Trafficking 101: An Overview
- ☐ Kinship Care: Navigator Overview
- ☐ kynect Benefits Self Service Portal Training for Family Support Staff
- ☐ Practicing Self-Care
- ☐ Preventing Disease Transmission (required annually by DCBS)
- ☐ Providing Language Access to Limited English Proficient Persons
- ☐ Random Moment Sampling
- ☐ Responding to the Impact of Implicit Bias
 - ☐ Understanding Cultural differences and Implicit Bias (pre-work for above course)
- ☐ Tools and Technology
- ☐ Understanding Poverty and Barriers to Self-Sufficiency
- ☐ Using Narcan Nasal Spray for Opioid Overdose Emergencies (required annually by DCBS)

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New Family Support Workers must attend the follow events trainings in this order:

Introduction to Family Support Policy and Systems Training

SNAP and CCAP Basic Series*

- ☐ SNAP and CCAP Basic: Part I
- ☐ SNAP and CCAP Basic: Part II
- ☐ SNAP and CCAP Basic: Part III

When the worker is competent in SNAP and CCAP

Medicaid Basic Series*

- ☐ Medicaid Basic: Part I
- ☐ Medicaid Basic: Part II
- ☐ Medicaid Basic: Part III

Advanced Program Trainings

Available after completion of both **SNAP and CCAP Basic Series** and **Medicaid Basic Series**

Medicaid: Vendor Payment (only if working Vendor Payment) *

KTAP: Series (only if hired in a Case Management position) *

- ☐ KTAP for Worker Portal: Part I *
- ☐ KTAP for Worker Portal: Part II
- ☐ Kentucky Works Program *

***Prerequisites are necessary for this course. They will be sent automatically via DCBS TRIS.**